

## Was dei Rechte sin un wie mer protect watt geeich unverhoffti Medical Bills

Medical Billing kann hatt sei fer verschteh. Mir welle hawwe as du dei Rechte verschtehscht.

### Dei Rechte:

- ken unverhoffti Bills
- ken gebalancedi Bills
- en Good Faith Estimate (em sei beschter Guess weech Koschde), wann du ken Health Insurance hoscht

### Was “in-network” un “out-of-network” Charges sin

Fer Koschde drunne halde, macht dei Health Plaen Deals mit Providers un Bletz wu mer Care griege kann. Wann du selli Services yuuse duscht, zellt’s wennicher koschde. Des heest mer **in-network**.

Wann du Care grigscht vun en Provider odder an en Blatz an net uffghookt is mit dei Plaen, heest mer sell **out-of-network**. Wann du choosescht fer out-of-network Care griege, zellt’s meh koschde.

### Ken unverhoffti Bills

En unverhoffti Bill (surprise bill) is en Bill as mer grigt wammer getriet watt un noh getschaerscht watt fer out-of-network Care awwer mer hot sell net gechoosed. Sell kennt haepene wammer Emergency Care brauche deet un mer is net in em sei Heem-Area. Sell keent aa haepene wann mer getriet watt bei en out-of-network Provider an en in-network Blatz.

### Ken gebalancedi Bills

En gebalancedi Bill is en Bill was mer grigt fer der Unnerschitt gschwischich in-network un out-of-network Koschde fer Emergency Care odder fer out-of-network Providers as mer net gechoosed hot eb mer Care grigt hot. En gebalancedi Bill is gwehnlich heeher as en in-network Bill. Es mecht verleicht aa net geeich dei Deductible gezaehlt sei.

### Du bischt protect vun gebalancedi Bills fer:

#### Services as mer grigt in en Emergency

Wann du in en Emergency neikummscht un grigscht Emergency Services vun en Provider odder en Blatz as net in dei Network is (out-of-network), is s’menscht as selli Providers dich bille kenne defoor is was die Tschaertsches waere in-network (so wie Copayments odder deich Coinsurance). Du darfscht ken gebalancedi Bill griege fer die Emergency Services griege. Des include Services as mer griege mecht nochdem as mer in Stable Condition waer unni as du dei witten Permission gebischt fei der Protections uffgewwe fer ken gebalancedi Bill griege fer die Services nochdem as mer stable watt.

## **Certaini Services an en in-network Hospital odder Ambulatory Surgical Center**

Wann du Services grigscht vun en in-network Hospital odder Ambulatory Surgical Center, kennt's sei as certaini Providers datt out-of-network sin. In so Cases, is s'mensch as selli Providers dich bille kenne defoor is was die Tschaertsches waere in-network deich Cost Sharing. Des dutt applye zu Emergency Medicine, Anesthesia, Pathology, Radiology, Laboratory, Neonatology, Assistant Surgeon, Hospitalist, odder Intensivist Services. Die do Providers darfe dich **net** en gebalancedi Bill gewwe un darfe dich aa net frooge fer dei Protections geeich Balance Billing uffgewwe.

Wann du annri Services grigscht an in-network Bletz, darfe out-of-network Providers dich **net** balance bille, unni as du dei witten Permission gebischt fei der Protections uffgewwe fer ken gebalancedi Bill griege.

**Wann du Services grigscht an die do In-Network Bletz, darfe Providers as out-of-network sin dich net en gebalancedi Bill gewwe unni as du dei witten Permission gebischt fei der Protections uffgewwe.**

## **Good Faith Estimate**

En Good Faith Estimate is en guder Guess gebased uff die Information as mer ghadde hen an die Zeit as mer uffkumme sin mit der Estimate. Des include die Koschde as mer figgere deet fer die Care as du gezaeht waarscht griege fer schtaerde mit un aa ennichi Care as mer reasonably eckschpeckte kennt as en Follow-up schpeeder. Wann du ken Insurance hoscht odder aus der Sack fer dei Medical Care bezaahlscht, hoscht du's Recht fer en Good Faith Estimate griege. Zidder as es haepene kennt as dei Treatment gechanged watt, kenne mer net verschpreche as dei Good Faith Estimate actually sei zellt was du noh getschaertscht watscht wann alles verbei is.

## **Wie mer protect watt:**

Du bischt gezaehlt **dei Schier** bezaahle vun die Koschde fer dei Medical Care (Copay, Coinsurance, un Deductibles).

Du zellscht ken Zeit eckschpeckt sei fer Protections geeich Balance Billing uffgewwe.

Du zellscht ken Zeit eckschpeckt sei fer out-of-network Care yuuse.

Dei Health Plaen muss gwehnlich:

- bezaahle fer Emergency Services unni Permission griege defoor ebdihand
- bezaahle fer Emergency Services vun out-of-network Providers un selli Services considere wie in-network unni as du sie witten Permission gewwe deetscht defoor
- ennich ebbes as du bezaahlscht fer Emergency Care odder out-of-network Services geeich dei Deductible un out-of-pocket Limit zaehle

## **Wu mer Hilf griege kann**

Wann di ennichi Questions odder Druwwle hoscht weech dei Visit, aa Questions weech in-network Providers, Good Faith Estimates, odder ennichi ebbes as zu duh hot mit dei Invoice, grig in touch mit Tower Health Customer Service an die 484-628-3528. Unser Schaffleit sin wisse was fer duh un sin reddi fer dich helfe.

### **Meh Hilf fer in-network Providers finne**

Grig in touch mit die Pennsylvania Insurance Department an [www.insurance.pa.gov/nosurprise](http://www.insurance.pa.gov/nosurprise) odder bei calle an die 1-877-881-6388 odder TTY/TTD: 717-783-3898 wann du Druwwel hoscht fer en Provider odder Blatz finne in die Network vun dei Plaen.

### **Meh Hilf wann du meensch as du letz gebilled waarscht**

Du darfscht aa die U.S. Centers fer Medicare Services (CMS) contacte an die 1-800-MEDICARE (1-800-633-4227) odder geh zu <https://www.cms.gov/nosurprises> fer meh Information weech dei Rechte unnich Federal Law.

### **Meh Hilf mit Good Faith Estimates**

Grig meh Information weech dei Recht fer en Good Faith Estimate an [cms.gov/nosurprises](http://cms.gov/nosurprises) (<https://http://www.cms.gov/nosurprises>) odder ruf 1-800-MEDICARE (1-800-633-4227) uff.